

Welcome

Staples is honored to be the supplier of office supplies for the Public Charter School Alliance of South Carolina.

Ordering Information

StaplesAdvantage.com is your one-stop shop for ordering and program information. It allows you to place and track orders 24 hours a day, check product availability, review pricing, set up reusable shopping lists and make returns in a snap.

StaplesAdvantage.com Online Training

StaplesAdvantage.com contains an online training tour that allows you to view the entire tour or just the sections you are interested in. Find it on StaplesAdvantage.com under the Customer Service tab or in the Help section. You can also view it by [clicking here](#).

StaplesAdvantage.com Quick Reference Guide

You can also view or download a two-page Quick Tips document by [clicking here](#).

Catalogs

To order a Staples Advantage catalog, simply add the following SKU number(s) with your next office supply order, and they will arrive with your next delivery:

- Full Line Catalog - Item No. 356630

To view online versions of select Staples' catalogs, please visit www.staplesadvantagecatalog.com.

Delivery

Except for special orders, your order will be delivered where and when you need it. Orders received by 5:00 pm local time, Monday - Friday (excluding holidays) are processed the same day. We ask that you place your order as early in the day as possible to ensure next-business-day delivery.

Easy Returns

Staples Advantage proudly offers a no-hassle return policy. We offer two ways to make exchanges and returns: online or by phone. Regardless of how you placed your order, you can go to your online ordering system to process your return. If you do not have access to an online ordering system, you can make a return by calling Customer Service at 888-238-6329. Visit your online ordering system or contact your account manager for the complete returns policy.

Who to Call

Technical Support

For technical questions, please contact Staples Advantage online support at 800-633-6080, email us at support@staplesadvantage.com, or visit customer service online at order.StaplesAdvantage.com and click on "Customer Service" in the top navigation.

Staples Customer Service

Call for questions regarding order status, product information or for assistance with returns. Customer Service hours of operation are Mon - Fri 8:00 A.M. to 8:00 P.M. EST.

Phone: 877-826-7755

Fax: 1.888.222.8618

PCSASC Staples Representative

For questions regarding StaplesAdvantage.com, business machines, supplies, furniture, electronics, bulk purchases and special requested items.

Molly Kronemeyer

Phone: 866-732-5311 ext. 8715

Email: molly.kronemeyer@staples.com

